

*Improving lives together*

# Specialist residential service for adults with learning disabilities and complex needs



Hawkstone is a specialist residential service in Bradford, West Yorkshire, supporting individuals with learning disabilities, complex needs and behaviours that may challenge.

We encourage and enable the individuals we support to lead a full and happy life. We work with them to ensure they have more choice and control in their lives. We find out their strengths, abilities and preferences so that the care provided can be as person-centred and meaningful to each individual as possible.



Mixed  
gender



18+ years



10 beds in  
2 living units

## Our resident profile:

- > Adults from the age of 18 years
- > Individuals with a primary diagnosis of learning disability accompanied with behaviours that challenge including mental illness or a forensic background
- > Individuals with a secondary diagnosis of personality disorder or autism
- > May have communication challenges
- > May have associated complex needs



## Our service at a glance

Hawkstone is split into 2 separate living units, **Hawkstone House** and **Hawkstone Cottage**. Hawkstone House is set in a beautiful 19th century building that was originally the Duke of Devonshire's hunting lodge. The building is steeped in history and has a great deal of character including towers and a grand ornate entrance foyer.

**Hawkstone House** has 6 beds and numerous communal living areas including a lounge, conservatory, dining room, bathroom, kitchen and an activity room. Externally there is a large garden with a trampoline and a swing as well as a more secluded quiet part of the garden towards the rear of the grounds.

**Hawkstone Cottage** is modern and very homely with 4 en-suite bedrooms as well as a lounge, dining room, kitchen and a lovely seating area in front of the cottage surrounded by beautiful flower beds, making it a perfect location for afternoon tea.

Hawkstone is located in Keighley, which has an abundance of community facilities, fantastic nature walks and good transport links. The residents are encouraged to be involved in the local community as much or as little as they wish to be.

In conjunction with the other local Cygnet residential services, we have some great projects that residents can attend regularly including bakery, textiles and horticultural work. These projects introduce vocational and learning activities designed to give residents the opportunity to learn valuable skills and develop confidence.

## Our community links:

- > Cliffe Castle Park & Museum
- > Tarn Lake
- > Skipton Castle
- > Bolton Abbey
- > East Riddlesden Hall Trust
- > Bronte museum in Howarth
- > Vintage carriages and Railway museum
- > Keighley Bus Museum
- > Keighley & Worth Valley Steam Railway
- > Keighley Civic Centre & Police museum
- > Local Leisure Centre
- > Library
- > Local shops all within walking distance

Rated 'Good' by the CQC

**Residents meetings**  
take place monthly, with pictorial easy read minutes displayed in the service

**Monthly theme nights,** movie nights, karaoke nights and games night at the service

**Textiles project**  
- giving individuals the opportunity to learn to sew and create new things whilst earning money each week

**75%**  
of staff team have been at Hawkstone for 3 years or more ensuring consistency for the residents

**Horticultural project**  
- learning how to grow produce of their own in a vegetable patch. Also learning the skills of taking care, feeding and cleaning the chickens

**Education centre**  
- we provide AQA accredited courses for individuals. The course depends on each individual and what their skills are. Courses include IT, arts and craft, budgeting, music and many more

**Bakery project**  
Individuals are taught how to make cakes and other sweet treats, whilst also learning about the safety aspect of a kitchen

**Monthly day trips** to Blackpool, Scarborough, Bridlington, Knowles Safari Park, The Deep in Hull, Skipton, and Shipley

**Achieved the Dignity in Care award**

**Supporting residents on holidays** in the UK and abroad

## Service user survey results and reviews

"Never seen this gentleman looking so good after losing 5 stone in weight and a lot more agile than ever before."  
Relevant Person's Representative

"Having known this resident for 25 years this is the most settled and calm I have ever seen her since coming to Hawkstone House."  
Community nurse

"Our brother is looking so well and happy. He is really settled at Hawkstone and are happy he is in your care."  
Family member

"Our son who has autism has been at Hawkstone for 5 years. All issues with him are totally addressed in a professional manner. Both the caring staff, (who have been extremely caring and supportive, especially through the traumas of COVID) and the great management team are trusted and held in high esteem by us his parents."  
Parents

"Staff are good people."  
Resident

**100%**  
of individuals say that they feel safe

**100%**  
of residents say that the staff help them to do the things that are important to them

**100%**  
of individuals say staff listen to the way they want to be supported

**100%**  
of residents say their care has made them feel better about their life



For more information or to make a referral, please contact your regional Business Relationship Manager or email: [sc.referrals@cygnethealth.co.uk](mailto:sc.referrals@cygnethealth.co.uk)

- 1 Referral made to Cygnet Social Care and a desktop assessment is undertaken to review suitability for placement
- 2 If a suitable placement is identified, an assessment is arranged and undertaken by our specialist team
- 3 Feedback is provided on whether our service can meet the individual's needs
- 4 Detailed placement proposal is formulated to include care plans and funding information
- 5 Once placement is confirmed, transition plans are developed with all relevant stakeholders and admission date is agreed

## Where are we?

**Hawkstone**  
Shann Lane, Off Spring Garden Lane,  
Keighley, West Yorkshire BD20 6NA

**Phone number**  
01535 288470



CYG-872 | Date of Preparation: 19/12/24

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