Improving lives together

Acute Service for Women

Hooper Ward, Cygnet Hospital Beckton, London
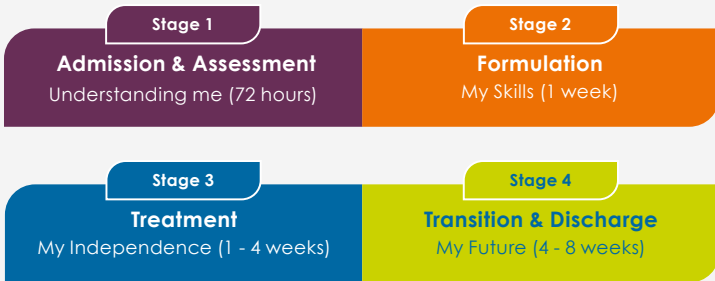
Cygnet Health Care

Newly refurbished service

Hooper Ward is Cygnet Hospital Beckton's 13 bed acute mental health service for women. The service provides a safe and stabilising environment for individuals who are experiencing an acute episode of mental illness and require an emergency admission.

The ethos of this service is about assessing and treating service users in the least restrictive environment and planning for discharge in a robust and timely fashion. With a focus on stabilisation, we support service users to manage their mental health, reinforce daily living skills and prepare for independent life back in the community.

Our team work closely and collaboratively with service users, their families and the referrer to provide a seamless pathway from referral to discharge. Our approach is recovery focused and supported by a comprehensive multi-disciplinary team, contributing to shorter lengths of stay.

Female | **18+ years** | **13 beds**

Our Model of Care

Stage 1	Stage 2
Admission & Assessment Understanding me (72 hours)	**Formulation** My Skills (1 week)

Stage 3	Stage 4
Treatment My Independence (1 - 4 weeks)	**Transition & Discharge** My Future (4 - 8 weeks)

Our service user profile:

> Women, aged 18+ years
> May be informal or detained under the Mental Health Act
> Experiencing an acute episode of mental illness requiring a crisis admission
> Diagnoses may include:
  - Acute mental illness
  - Acute depressive illness
  - Psychosis
  - Schizophrenia
  - Bi-polar disorder
  - Personality disorder
  - Dual diagnosis
> May present with co-morbid presentations:
  - Self-harm
  - Substance misuse issues
  - Complex needs

24/7 Referrals

We are able to take referrals 24 hours a day, 7 days a week. To make a referral, please call **0808 164 4450** or email **chcl.referrals@nhs.net**. We will respond within 1 hour of receipt of full clinical information.

1 Referral made to Cygnet referrals team via **0808 164 4450** / **chcl.referrals@nhs.net**

2 Feedback provided on whether our services can meet the service user's needs within 1 hour of receipt of full clinical information

3 Admission agreed and arranged with referring team following confirmation of funding

Where are we?

Cygnet Hospital Beckton
23 Tunnan Leys, Beckton, London E6 6ZB

Phone
020 7511 2299

Cygnet Hospital Beckton

Please vist cygnetgroup.com for more info | Follow us on social media:

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